

DEPARTMENT OF AGING

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PROGRAM MEMO

TO: AREA AGENCY ON AGING DIRECTORS Cc: Ombudsman Program Coordinators	NO.: PM 04-15 (P)
SUBJECT: Long-Term Care Consumer Protection Initiative/Revised Goals for Volunteer Recruitment	DATE ISSUED: July 27, 2004
REVISED	EXPIRES: Until Superseded
REFERENCES: PM 03-13, PM 04-01 (P)	SUPERSEDES:
PROGRAMS AFFECTED: <input type="checkbox"/> All <input type="checkbox"/> Title III-B <input type="checkbox"/> Title III-C1/C2 <input type="checkbox"/> Title III-D <input type="checkbox"/> Title III-E <input type="checkbox"/> Title V <input type="checkbox"/> CBSP <input type="checkbox"/> MSSP <input type="checkbox"/> Title VII <input type="checkbox"/> ADHC <input checked="" type="checkbox"/> Other: <u>Ombudsman</u>	
REASON FOR PROGRAM MEMO: <input type="checkbox"/> Change in Law or Regulation <input type="checkbox"/> Response to Inquiry <input checked="" type="checkbox"/> Other Specify: <u>Change in Recruitment Goals for the Ombudsman Program</u>	
INQUIRIES SHOULD BE DIRECTED TO: Jana Matal, Ombudsman Program Manager, Office of the State Long-Term Care Ombudsman (OSLTCO), (916) 323-6681, jmatal@aging.ca.gov	

The Long-Term Care Consumer Protection Initiative is designed to increase protections for residents of California's long-term care facilities by increasing the number of volunteer Ombudsmen working in Skilled Nursing Facilities (SNF).

This Program Memo (PM) transmits revised goals for the recruitment of additional Ombudsman volunteers, commensurate with the reduction of \$706,000 in Federal Citation Penalties Account funds for Fiscal Year 2004-2005. Based upon the reduction of Federal Citation Penalties Account funds, the statewide three-year goal will be reduced from 455 to 305 additional volunteers. Attached to this PM is a chart (Attachment 1) with revised allocations and numbers of additional volunteers to be recruited for each Planning and Service Area.

Original Signed by Lynda Terry

Lynda Terry
 Director

Attachment: Ombudsman Program Allocations and Volunteer Recruitment Targets by PSA



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